



# Premier's Christmas Gala Concerts 2008 Ticketmaster Bookings Guide

**This fact sheet provides details on how to book tickets through Ticketmaster for the Premier's Christmas Gala Concerts 2008.**

Tickets to the Premier's Gala Concerts for individuals on Wednesday 10.30am and 2.30pm will be available from 9am Monday 27 October.

You can book tickets online at [www.ticketmaster.com.au](http://www.ticketmaster.com.au), in person by visiting any of the 27 Ticketmaster outlets or by phone on 1300 855 501. If booking by phone, please be patient and expect lengthy delays.

Tickets are not able to be reserved prior to this date. Tickets are FREE but are strictly limited to a maximum of four (4) tickets per person. There is no booking fee. Tickets are allocated on a next best available system.

## 1. Booking online

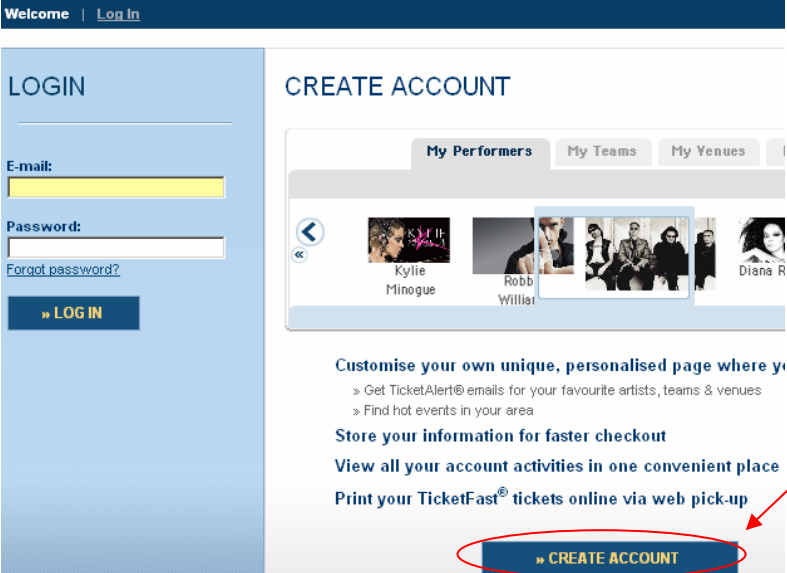
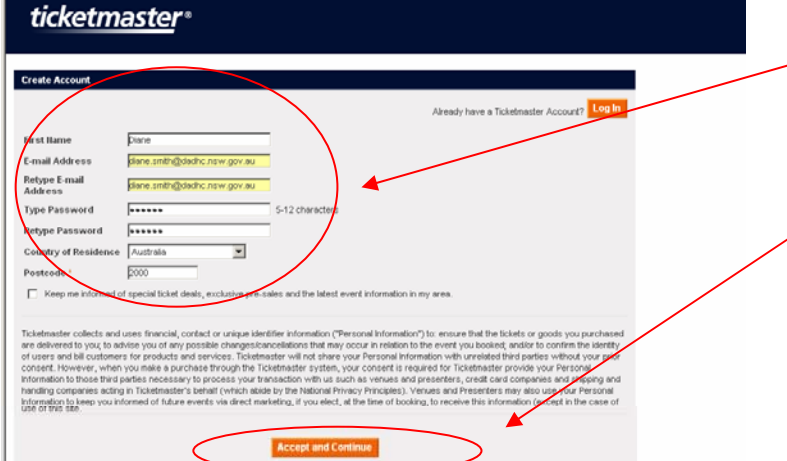
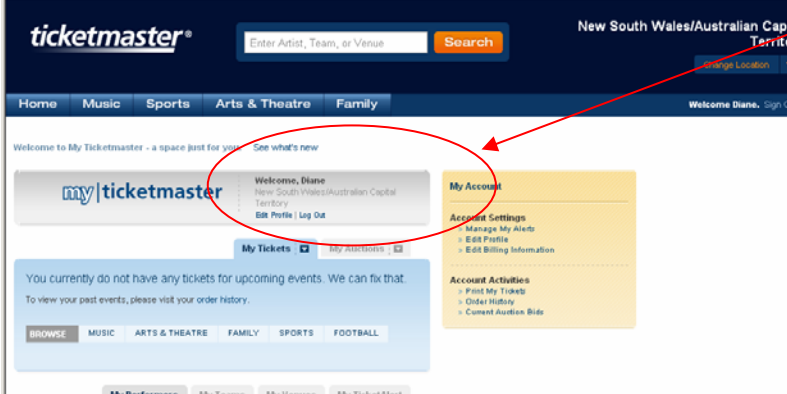
Booking online is easy at [www.ticketmaster.com.au](http://www.ticketmaster.com.au). All you need is an account, which you can create at any time. Follow these two easy steps if you need help to book online.

### Step 1: Create an account

For faster checkout of tickets, you can create an account at any time before the tickets become available online

The screenshot shows the Ticketmaster website interface. At the top, there is a search bar with the text 'Enter Artist, Team, or Venue' and a 'Search' button. Below the search bar, there are navigation tabs for 'Sports', 'Arts & Theatre', and 'Family'. The main content area features a large banner for 'Floriade Nightfest' with a globe graphic. To the right of the banner, there is a 'My Ticketmaster' section with a 'Sign In or Create Account' link circled in red. Below the banner, there is a 'On Sale Now' section with a table listing events, including 'Australian Opals v Brazil' at the Sydney Entertainment Centre. A 'Find Tickets' button is visible next to the event listing. On the right side of the page, there is a 'TICKETMASTER PREFERRED' logo for MasterCard.

- Go to [www.ticketmaster.com.au](http://www.ticketmaster.com.au)
- Click on **Create Account** located within the My Ticketmaster box.

	<ul style="list-style-type: none"> <li>• Click <b>CREATE ACCOUNT</b> at bottom of screen</li> </ul>
	<ul style="list-style-type: none"> <li>• Fill in your details. Remember to make a note of your password</li> <li>• Click <b>Accept and Continue</b></li> </ul>
	<ul style="list-style-type: none"> <li>• You have now set up your account to book tickets online when they become available from 9am Monday 27<sup>th</sup> October 2008</li> <li>• See Step 2 – Booking tickets</li> </ul>

If you misplace your **USER ACCOUNT** details, visit [www.ticketmaster.com.au](http://www.ticketmaster.com.au) go to the sign in page and follow the prompts [Forgot Password](#). Alternatively contact Ticketmaster Customer Service on 136 100 or 1300 883 622. Your password and logon details will be emailed.

## Step 2: Booking tickets

You will need an account to book tickets. If you don't have one, see previous step.

	<ul style="list-style-type: none"> <li>• Go to Ticketmaster.com.au</li> <li>• Click <b>Sign In</b></li> </ul>
	<ul style="list-style-type: none"> <li>• Enter your E-mail</li> <li>• Enter your Password</li> <li>• Click <b>LOG IN</b></li> </ul>
	<p>You are now logged in to book tickets</p> <ul style="list-style-type: none"> <li>• Enter Premier's Gala Concert or Sydney Entertainment Centre into search box at top of screen</li> </ul>
	<ul style="list-style-type: none"> <li>• Select Premier's Gala Concert listing</li> <li>• Click <b>Find Tickets</b></li> <li>• Scroll down to <b>No. of Tickets</b> and select</li> <li>• Select <b>Section Best Available</b></li> <li>• Select <b>Look for Tickets</b></li> <li>• Fill in <b>Security Check</b> and click <b>Continue</b></li> <li>• Select <b>Delivery Method</b></li> </ul>

## 2. Booking in person

Visit any of the 27 NSW Ticketmaster outlets listed below from October 27 2008 to book your tickets. (Maximum of 4 tickets per person.) No booking fee is charged.

### SYDNEY AND SUBURBS

#### **Broadway**

UTS Student Union, Level 3  
Lower Level Tower Building

#### **Darling Harbour Sydney**

Entertainment Centre  
35 Harbour Street

#### **Epping**

The Epping Club  
45-47 Rawson Street

#### **Glenmore Park**

Glenmore Park Town Centre,  
Shop 2, The Terrace Drive

#### **Haymarket**

Capitol Theatre  
13 Campbell Street

#### **Mosman**

Spit Music  
589 Military Road

#### **North Sydney**

Walker St Newsagency  
Shop 2 54 Walker Street

#### **Pymont**

Star City, Lyric Theatre Foyer  
80 Pymont Street

#### **Revesby**

Revesby Workers Club  
2b Brett Street

#### **Surry Hills**

Spank Records  
395 Bourke Street

#### **St Ives**

Village Concierge Desk  
St Ives Shopping Centre  
Mona Vale Road

#### **Sydney**

Martin Place  
Shop 2C, Channel 7 Complex  
52 Martin Place

#### **Sydney**

State Theatre  
49 Market Street

### REGIONAL NSW

#### **Albury**

Balls N Bumpers  
474 Dean Street

#### **Bowral**

Discmania  
Shop 2  
347 Bong Bong Street

#### **Byron Bay**

Byron Community and  
Cultural Centre  
69 Jonson Street

#### **Cessnock**

TravelWorld  
105 Vincent Street

#### **Glendale**

Travelworld, Shop 66  
Stockland Road

#### **Camden**

Macarthur Travel  
Shop 8, Capitol Arcade

#### **New Lambton**

Newcastle Knights  
Energy Australia Stadium  
Turton Road

#### **Newcastle**

Travelworld, Shop 44A/168  
Hunter Street Mall

#### **Lismore**

Books Plus  
55 Woodlark Street

#### **Nowra**

Shoalnet  
Shop 3/50, Berry Street

#### **The Entrance**

Majestic Cinema  
The Entrance Road

#### **Port Macquarie**

Port Macquarie Visitors  
Centre  
Cnr Gordon & Gore Street

#### **Wamberal**

Wamberal Newsagency  
774 The Entrance Road

#### **Wollongong**

Regent House  
199 Keira Street

### **3. Booking by phone**

To book by phone call 1300 855 501 (cost of a local call). There are 100 Ticketmaster operators taking bookings. You need to be patient and expect lengthy delays if booking by phone.

#### **Integrated Voice Response System**

When you phone, your call is answered by Ticketmaster's Integrated Voice Response (IVR) system. You will need to listen to the instructions carefully and if you wish to speak to an operator throughout the automated process, you can opt out at anytime.